



Annual Report

2011

Jane Ward – Chair of BWA



Dear All, 2011-2012 has been a year of growth and change for BWA. We are making the move to operate as a dynamic, 21st century social business, retaining our core values and long-term reputation, and we are seeking to launch independent funding streams coupled with a re-brand.

The aim is to reflect more accurately our professional direction, in becoming a premier provider of support services for women and their children fleeing domestic abuse in South East London. We have responded robustly to our opportunity of a stable funding situation this year and have considerably strengthened the way in which we deliver our core refuge accommodation support services. We have expanded our community service, developing a sustainable external education project, and contributing to policy formation around domestic abuse at a strategic level in the Borough.

BWA have worked hard to make the process of referral, support, and move-on both thorough and seamless, ensuring a high level of accessibility to support and advice for service users. We have strengthened the management structure and improved internal team working, and worked to ensure staff are provided with an excellent standard of bespoke training, giving them the tools to do their job to a high professional level. All evaluation of quality assurance standards is maintained across the service. There is a particular focus on improving the quality of empowerment for our service users through delivery of the Freedom Programme and life-skills sessions.

BWA have looked to tighten our focus to mitigate effects of abusive behaviour on children, through a much improved liaison with statutory and other voluntary bodies. We have developed our partnership links at all appropriate levels with all organisations and statutory bodies involved in domestic abuse.

We have employed a rolling review of Budget Management at all levels of the service, ensuring we function effectively in terms of cost and staff time efficiency.

BWA continue to be very proud of our achievements and of being able to make a positive difference to people's lives. Demand for our services remains high, and we are still operating in a national context of 2 women being killed every week by their partner. Statistics reveal that 1 in 4 women over the age of 16 has been a victim of domestic abuse. Our challenge is to continue to provide a sustainable, high quality support service, and to be contributing to solutions and responses to the serious issues impacting on the field of domestic abuse.

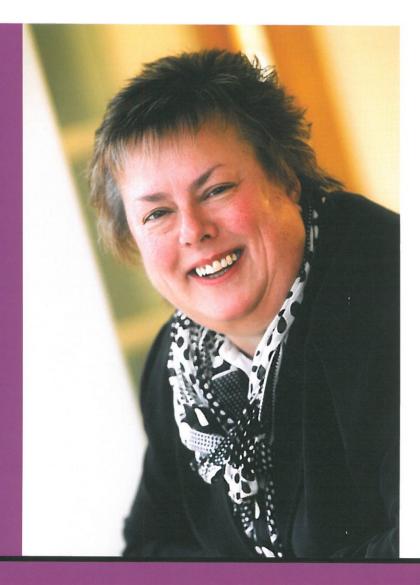
Lastly I would like to especially mention Teri Moore who is now retiring from BWA and for whose service we are eternally indebted. She has provided an internal strength to the team, inspiration to clients and a professional face to partners and public. Good Luck Teri! I would also like to thank all that have made the work of BWA possible every day, beginning with our Director Andrea Kilvington and all our hardworking and committed staff team, the board of Trustees, and all our partners and funders. We look forward to the New Year with confidence.

With my very best wishes, Jane Ward

Chair

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Annual Report – Andrea Kilvington, Director's Report



It seems that every year we feel particularly difficult challenges and this one has been no different! Both for Bromley Women's Aid and other local authorities and indeed all charity sector organisations across the country. There have been huge financial pressures and drives to reduce spending, whilst maximising resources, with the Borough of Bromley being no exception.

This has presented significant challenges on a local basis with services becoming subject to review, and in some cases lost, where difficult choices have been made. As with all challenges that come our way. BWA has risen to meet them. We recognise an era of opportunity, with greater emphasis on partnerships to deliver and maintain essential services. This has meant working together across the sector to share skills and resources to meet ever increasing demands - we have all benefitted from a great team effort. To this end. we have developed robust plans and collaborative relationships to enable us to grow and develop. We are working at a more strategic level in the local council and with other organisations that can enhance our activities, to provide greater choice and opportunity for the women and children that we support, both within refuge and in the community.

BWA has developed a long-term strategy and action plan which maps our future and will help to steer us through the stormy waters ahead. Primarily we are seeking to gain the PQASSO quality mark to further reinforce the quality and credibility of our services. We have established internal mechanisms to ensure that we have an embedded culture of learning and development, not least to meet the changing profile and needs of service users into the future. We are also developing appropriate financial models to secure our future and long-term sustainability. This includes using funds to reduce our reserves and increase our accommodation through the purchase of a property.

We are committed to developing practical partnerships and work with public, private and charity sector organisations to create ways to ensure that we can continue to meet the needs of our service users. By sharing resources and finding new multi-agency approaches to problem solving, we aim to improve cost effectiveness and remain competitive in an ever more difficult funding environment. Our ongoing work with local authority Child Protection Panels, for example, has added a new dimension to our activities by enabling us to provide support to women who are at risk of losing their children due to domestic abuse. This project started as a pilot and its success has meant the possibility of further developing a voluntary sector 'strengthening families' project which provides a platform for securing future funding for a multi-agency hub. This will offer a package of tailored measures to assist families in need before the situation escalates to Child Protection Panel level. We are proud to be currently working in partnership with local authority and voluntary sector colleagues to develop an icon of good practice. It allows us to demonstrate how such structures can provide more cost effective options that deliver the services that communities need whilst reducing pressure on public funds.

I personally remain committed to and passionate about BWA and the role of the charity sector generally. I have recently taken up the Chair's role for the Children and Families Voluntary Sector Forum, to lead on the development of organisations to meet current challenges and also help them to gain skills, knowledge and strength to compete for funds in a highly competitive market place. This also establishes essential links within key areas of the local authority towards reinforcing our ability both as an organisation and partner to deliver essential services.

The past year has seen many challenges in the external environment and BWA have continued to work hard at building an organisation fully equipped and robust enough to meet the ever changing demands and challenges ahead. Alongside a very committed Board, we have a very strong, well qualified and highly skilled, solution-oriented staff team with the passion and drive to face the future head on. BWA is an excellent organisation to be a part of and I continue to lead the team with pride and ambition for us to be the best that we can be, in order to provide the best services that we can, to those who need them most.

In 2011...

BWA took in 104 women and 105 children into its refuges

Helped 472 women and 662 children through its Outreach services

Worked with 54 women through its Freedom Programme

The Self Help Group was launched in July and has the potential to support 94 women per year

Who we are

Andrea Kilvington

Director

Adrienne Darragh Finance Director

Constanze Sen

Central Admin & Referrals Team Leader

Sarah Lancaster

Central Admin & Referrals

Nadia Kruger

Special Projects Officer

Sandie McGarey

Community Outreach Services

Teri Moore

Community Outreach Services

Shirley Smith Refuge Officer Bemi Adesanya

Refuge Officer

Lucy Pleass

Accommodation Services

Team Leader

Debbie Allison

Accommodation Services

Team Leader

Christine Majek Refuge Officer

Pat Richards

Refuge Officer

Joanne Grant

Child Support Worker

Jan Wells

Child Support Worker

Katie Harrison Head of Corporate Partnerships

Judith Hope

& Communications

Self Help Group & Service User Involvement Co-ordinator



BWA Board

Jane Ward

Rosa Brennan

Trustee

Julie Foster

Trustee

Jill May

rustee

Jan Vince

Trustee

Wendy Gordon

Trustee

Fiona Hennessy

Trustee

Nasima Ansary

Truste

Sandie McGarey & Teri Moore – Outreach



The work that Sandie and Teri do is more wide reaching and more diverse than most people imagine - their task is herculean and somehow they take it all in their stride.

They are involved in a variety of projects, including Child Protection cases, awareness-raising across the Borough, the 'One Stop Shop' and running The Freedom Programme, as well as working with women individually.

BWA was a founder member of the One Stop Shop - a twice weekly opportunity for women to meet the Police, Victim Support, a solicitor, discuss housing options - and all under one roof. "It really works", Sandie explains, "Because it's anonymous, and everything a woman might need is right there. And if something is missing for her, we can sign post her to the right agency. We know it's a brilliant resource because we are meeting women first hand and we know how much they value the wealth of advice available to them in one visit".

"So much of our job is about listening" Teri adds.
"It doesn't matter if it's over the phone, at the One
Stop Shop or wherever, women know that we will
never judge them and that the support that we give is
emotional and practical". Indeed hearing Teri and Sandie
talk to a client is incredible. Their wisdom, calmness
and ability to help a woman understand that there are
options and she is not alone is a real skill that they are
masters of.

The Freedom Programme, a 12 week course run 3 times per year is a vital part of Sandie and Teri's work because it equips women with specific knowledge to recognise the signs of domestic abuse. The programme is one of the most important services that BWA offer and often brings complex emotions and issues to the surface. Teri explains, "The focus is enabling women to retain the information that we give them, so they can bring it to the fore when they need it. It's not about giving the impression that all men could be potential perpetrators because they aren't, and we aren't here to incite fear. We just want women who we work with to be ready to be strong and resolute and able to walk away from abuse".

Women will call BWA when they don't know where to start. "Start where you want to start" is our message says Sandie. "We know that information is strength, if a woman has knowledge of what is available to her, she can make her choices, and make her first step to a life free from abuse".

Sandie and Teri confidently believe that their services and indeed Bromley Womens Aid as an organisation are at the top of their game. "We put women first - always. And just because we go home, our job doesn't stop. We're always here for women who need us, we like to be here. It's who we are and what we do".

A day in the life of a Refuge Team Leader – Lucy Pleass talks to Katie Harrison

Lucy's character arrives in the room before she does. Full of life and energy and with a wicked laugh, she is always a joy to be with. She arrives in the office in a trademark outfit - black and glamorous, and with her trademark attitude - 'let's get down to work'.



Lucy speaks with real passion about her job as a refuge worker and team leader to 4 other equally passionate colleagues working in BWA's refuges with women and children. During our chat, she fields calls, answers emails and is permanently both on the case and smiling. Lucy's day starts with dropping her daughter at school and going straight to her refuge to say good morning to her service users. It is important to her that the refuge feels like a home to the women and children resident there, and with the 7 rooms permanently full, there is much to be done.

There is a high emphasis on encouraging women to make independent choices for themselves, and as such Lucy meets with everyone regularly in a 'Key Work Session' to create an individual action plan for the future. The content of the session can cover everything from financial understanding to organising children through to legal issues and housing. The idea is that it is client led, with Lucy's role to be supporting, non-judgemental and staying focused on what her client needs in order to move on to a new life. Lucy's knowledge and wisdom honestly makes you feel like there isn't a problem she can't sort, if she is the next Prime Minister, it really wouldn't be surprising, it would just be a really good thing.

The next part of the day might see Lucy accompanying a woman to court. Whilst she isn't allowed to go into the hearing, she will be there to support and 'give strength and courage' to her client. Lucy understands perfectly how women find appearing in court to be intimidating and overwhelming, and the importance of sharing her wealth of knowledge and training is key. Cases can be highly complex and very emotional and the effect of having Lucy there can't be underestimated. As Lucy says, "strength and courage - it's key".

Lunch time? "It's on the run!" Lucy says with another laugh and she begins to explain how her afternoons often begin with a house meeting. She is keen that all the women living in her refuge, feel that they have a voice, that what they have to say is valuable and will be acted upon. Lucy provides an agenda and refreshments and settles in to hear what her service users have to say. It is easy to see why women flourish under Lucy's care and advice, she is sincerely connected to them and the care she feels is clear to see. The communication is free flowing and the atmosphere in her house is warm, organised and always about moving forward towards a happier, safer life.

Taking in a new service user is a lengthy process that involves assessing her suitability for the refuge, including the immediate and short-term risk to herself and other women in the refuge. Assuming that everything is in place, Lucy enjoys ensuring that the room is ready and that a warm smile awaits her new service user. She wants it to feel, "Like the woman is coming home, that she feels good about where she is staying and feels safe and secure. It is all a part of the process".

Lucy's day at work officially ends around 4.30pm, when she collects her daughter and heads home. Though as she explains, it never really ends there. Calls can come at any time of the day or night, but perhaps more than that, she never stops caring. Her passion for helping victims become survivors is awe inspiring, "I know there is a light at the end of the tunnel" she says. "I need to show positive energy and be solution-orientated to women in a negative situation. I have been there and I know, that is why I will always go the extra mile".

And she's off. To go the extra mile. Lucy for Prime Minister? We should be so lucky.

Teri Moore reflects on her time at BWA



Once upon a time there was a gorgeous young woman (me) who met a handsome, generous, popular, fun loving Prince whom I kissed and married. I looked forward to being happy ever after.

It was not until I was expecting our second child that Prince Charming metamorphosed into a dominating, controlling, violent and ugly frog - complete with a tight grip on the purse strings.

This was back in the late 60s when violence within a marriage was not recognised as a crime, and society turned a blind eye. We presented ourselves to the outside world as a happy and contented family, but behind the front door my daughters and I lived in a war zone with this bully. Help, such as income support, child benefit, family tax credit, housing benefit, and affordable social housing was 20 years away. The only housing options available to us were with 'Rackman' type landlords and our total income would have been 15 shillings (75p) family allowance per week! So we stayed and kept quiet about our situation until my daughters completed their education, and then flew the nest at the speed of light.

In 1990 after a particularly violent attack by my husband over a Council Tax bill I looked out of the window and saw Hope running towards the horizon. It was then that I decided to leave.

I was placed in a BWA Refuge, and Yvonne provided me with practical and emotional support which enabled me to regain my confidence and self esteem. I felt empowered to take control of my future after leaving the refuge. Bromley Women's Aid was founded by a group of Bromley women who recognised the lack of support for victims of domestic violence in the 1970s, when public opinion and social policy did not place this issue highly on any agenda. Their pioneering research in the area highlighted the need for refuge accommodation and in 1975 they set up this organisation.

I joined BWA staff in 1997 and have been privileged to work with some truly dedicated and committed colleagues who support women and children experiencing domestic abuse and continue to develop this organisation into one of the largest London Women's Aid groups. From an old terraced house temporarily let to us by the council, BWA now has 6 refuges providing high quality, safe, temporary accommodation and focused support services for vulnerable women and children.

We are continuing to develop our services and our domestic abuse awareness, and prevention projects in local schools are of particular interest to me, as I know the effect abuse had on my two daughters. I am now coming to the end of my journey with Bromley Women's Aid as I am retiring.

I am extremely proud of being involved with Bromley Women's Aid and am confident that the organisation will continue to provide the unique service to women and children experiencing domestic abuse and go from strength to strength. I know there are a great many women, including myself, who will remember Bromley Women's Aid with gratitude and affection.

Judith Hope explains the self help group and service user involvement

Working for Bromley Women's Aid is a dream come true for me. As a survivor of domestic abuse who was helped so much by the organisation, it is wonderful to have the opportunity to give something back.



My role here is all about involving the women who have been or are in our refuges, or who have completed our Freedom Programme. We highly value the opinions of all our service users, and we encourage them whole heartedly to air their thoughts and ideas so that we can take them on board and make the right changes.

The aim of the Self-Help Group, is to encourage women to explore different avenues that will lead them to a bright future. The women themselves have said how helpful they find the chance to get together in a supportive environment - to both give them a voice, and to share their experiences with other women in a similar situation.

We have enjoyed welcoming speakers from many other organisations such as the London School of Science and Technology, Victim Support, Girls and Women Network and Bromley Families Information Services, who are invaluable in arming the group with relevant advice and information. We also know how to have some fun and we have all enjoyed and benefitted from massage and

meditation sessions - hair and nails are on the agenda for next year! It is all a vital part of encouraging the women to take a keen interest in their wellbeing, to lead them to the happiness they deserve.

Service user involvement is held in very high regard at BWA - not only do we need to hear the input from our women to keep our services up to date, relevant and fresh but they feel listened to and their opinions valued. Its a win-win!

I want the women that I work with to know that we all have the power to change, and that it is never too late. We need to pick ourselves up and use the past as a lesson and move on. After all, our eyes are structured to look forward and not back

As a woman's confidence grows, her self-worth and self-esteem will blossom, transforming her future into positive realities. It is an honor to be a part of that.

Nadia Kruger introduces the new Schools' Programme



The Bromley Women's Aid Schools'
Programme is a brilliant and much needed
new project designed to both complement
and strengthen our services.

Educating children and young people will reinforce our mission - to bring freedom from domestic abuse.

The programme has a personal significance to me because I witnessed domestic abuse as a child and I remember so clearly, even now, the feelings I had of loneliness and shame. I believe that had I experienced a programme such as this I would have coped better. I don't think I could have stopped the situation, and I don't believe that any child can, but to know that someone understood would have given me hope, courage and support at a time when I had nothing. I hope I can pass this on to the children I work with, and give them the perspective and the knowledge that I unfortunately lacked.

The core of the programme focuses on teaching children what appropriate behaviour is and what is a healthy way to deal with feelings that we all experience. It is very sensitively put together - very non-threatening which is really important to us, the schools and parents. In the primary schools, the words, 'Domestic Abuse' and 'Domestic Violence' are not used- the emphasis is on allowing the children to understand that good, healthy relationships of any kind are based on mutual respect. We also know that children can come to accept domestic abuse as a 'normal' part of home life it is invaluable for them to know that it simply is not. For the secondary school children, we have commissioned an animation by John Church, to encourage dialogue

and expand their thinking. The thought of teaching this sensitive subject in a positive and engaging way fills me with enthusiasm because I know it will make a difference. I am so looking forward to getting started!

The plan, which is busily in progress, is to work Borough wide and reach as many children as we can, we aim to launch in March 2012. BWA already enjoys good relationships with a number of schools, so we are working closely with them to gain input on content and delivery. I envisage working in small groups where I can really communicate with the children and bring our programme to life. I envisage all the kids really being involved, being thoughtful and inspired. I am very keen to avoid being thought of as boring! I hope they will be able to see me as someone to relate to - not as someone in authority telling them what they should or should not do. It should be a learning experience that evolves throughout the programme, and I think the potential for making a real difference is enormous.

What I hope for most from our Schools' Programme, is that each child takes away the key messages and keeps them for when they are needed. I don't mind when they need it - it could be today, it could be tomorrow, it could be in 10 years. As long as they remember the lady who came in and helped them understand that it is not acceptable to be abused and they do not need to suffer - I will be happy that I have done a good job.

My role as a Child Support Worker – Jan Wells

The importance of working with children cannot be under estimated I am passionate about children and enjoy my role as a child support worker.



I ensure that the children's individual needs are met. As the impact of having lived with domestic violence often makes children withdrawn or quiet, they may have developmental delay or behavioural problems. Cultural and family background also has a major influence on a child's development.

This is why my role is so valuable for mothers and their children. Since I started at BWA I have seen many children come and go, seeing first hand the differences in the children from their first visit to the playroom to the time they leave. I allow children to make their own choices and provide them with good play opportunities, encouraging them to develop their own skills, independence and confidence.

I run an afterschool club for the older children - again allowing them to make their own decisions about how they want to use the time. One week we may do cooking, art and craft or visit the library, or sometimes we may do homework or just sit and talk. For the children to be able to talk to me is sometimes all they want. The children often don't want the play session or afterschool club to end which makes me feel that I am fulfilling my role.

During the school holidays the playroom is open for activities and I organise outings and parties for the mothers and children which are very popular, as its often the only chance that they get to go out together and have some fun. To see mums laugh and play with their children makes it all worthwhile. The joy on the children's faces when they see the seaside for the first time, or cows in a field is so rewarding.

Our playworker does not just help our children, she also helps and encourages us women and provides a wonderful role model and we don't feel like bad mothers or failures with her there. I hope she is here for the future as I don't know how others would be able to cope without her.

You've helped me through the good and bad times and pushed me to become who I am today.

Bromley Women's Aid help lots of women, but for me it changed my life, my life is now bright and not dark.

Thank you for giving me my life back. You do an amazing job.

You have had a massive impact on the lives of my children and I, for that I am eternally grateful.

I have become so much more confident as a result of feeling safe and supported. The Freedom Programme has given me the strength and courage to take control of my own life and make positive choices.

Summarised Accounts

Statement of financial activities (including an income and expenditure account) for the year ended 31 March 2011

	Unrestricted Funds		Restricted	Total	Total
	General	Designated	Funds	2011	2010
	£	£	£	£	£
Incoming resources				· —	
Incoming resources from charitable activities					
Rental income	299,010	(**	_	299,010	292,918
Grants - housing Services & support	403,285	14	_	403,285	428,551
Other grants & donations			35,090	35,090	7,500
					7,500
	702,295	_	35,090	737,385	728,969
	702,273		33,070	131,363	120,909
Incoming resources from generated funds					
Activities for generating funds	5,580	32,000		27 500	0.7/0
Investment income		32,000	1.	37,580	2,769
in estilicit income	1,031	1.7	()	1,031	6,243
	6,611	32,000		38,611	9,012
Total incoming accounts				-	
Total incoming resources	708,906	32,000	35,090	775,996	737,981
	-	-			
Resources expended					
Charitable activities					
Housing management & maintenance	131,752		-	131,752	141,368
Housing services & support	493,572	23,046	6,927	523,545	535,128
Children's services	11,575	30 <u>#</u> 1	29,770	41,345	25,694
		·			
	636,899	23,046	36,697	696,642	702,190
Governance costs	5,400	1-	-	5,400	6,000
Total resources expended	642,299	23,046	36,697	702,042	708,190
				702,042	700,190
Net incoming/(outgoing)					
resources for the year, being net					
income/(expenditure) for the year	66,607	8,954	(1,607)	72.054	00.701
meome, (expenditure) for the year	00,007	0,734	(1,007)	73,954	29,791
Transfers between funds	(450,000)	450,000			
nonsions sources railes	(430,000)	430,000	(=)		-
Net movement in funds	(383,393)	458,954	(1,607)	73,954	29,791
Funds brought forward as at 1 April 2010	431,921	372,142	11,852	815,915	786,124
			·	-	
Funds carried forward as at 31 March 2011	48,528	831,096	10,245	889,869	815,915
				: 2	

The statement of financial activities includes all gains and losses recognized in the year, therefore no separate statement of total recognized gains and losses has been presented. All amounts relate to the continuing activities of the charity.

Balance sheet as at 31 March 2011

	2011	2010
	£	£
Current assets		
Debtors	29,643	47,067
Current asset investments	188,049	187,629
Cash at bank and in hand	772,176	676,157
	989,868	910,853
Creditors:		
amounts falling due within one year	(48,999)	(43,938)
Net current assets		
Net current assets	940,869	866,915
Provisions for liabilities and charges	(51,000)	(51,000)
Net assets	889,869	815,915
Funds		
Unrestricted funds		
General funds	48,528	431,921
Designated funds	831,096	372,142
	879,624	804,063
Restricted funds	10,245	11,852
Total funds	889,869	815,915
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These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by the trustces and authorized for issue on 14 September 2011 and signed on their behalf by:

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Jane Ward Chair

TRUSTEES' STATEMENT IN RESPECT OF BROMLEY WOMEN'S AID

The summarised financial statements have been agreed by our auditors, Chantrey Vellacott DFK LLP, as being consistent with the full financial statements for the year ended 31 March 2011. These were prepared in accordance with the Statement of Recommended Practice 'Accounting and Reporting by Charities' 2005 and received an unqualified audit opinion.

These summarised financial statements are not the full statutory financial statements and therefore may not contain sufficient information to enable a full understanding of the financial affairs of Bromley Woman's Aid. For further information, the full Trustees' Annual Report and accounts, and the independent auditor's report should be consulted. Copies of these can be obtained from the registered office. The full financial statements were approved by the Board of Trustees on 14 September 2011 and have been submitted to Companies House.

The auditor has issued an unqualified report on the full annual financial statements and on the consistency of the trustees' report with those financial statements. Their report on the full annual financial statements contained no statement under sections 498(2)(a), 498(2)(b) or 498(3) of the Companies Act 2006.

INDEPENDENT AUDITOR'S STATEMENT TO THE MEMBERS OF BROMLEY WOMEN'S AID

We have examined the summarised financial statements of Bromley Women's Aid for the year ended 31 March 2011 which comprises the summary income and expenditure account and summary balance Sheet. These financial statements have been prepared under the accounting policies set out therein.

This report is made solely to the charity's members, as a body, in accordance with sections 495 and 496 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume

responsibility to anyone other than the charity and the charity's members as a body, for our audit work, for this report, or for the opinion we have formed.

Respective responsibilities of trustees and auditors

The trustees are responsible for preparing the summarised annual report in accordance with applicable United Kingdom law.

Our responsibility is to report to you our opinion on the consistency of the summary financial statement with the full annual financial statements and the Trustees' report, and its compliance with the relevant requirements of section 427 of the Companies Act 2006 and the regulations made thereunder. We also read the other information contained in the summarised annual report and consider the implications for our report if we become aware of any apparent miss-statements or material inconsistencies with the summarised financial statements.

Basis of audit opinion

We conducted our work in accordance with Bulletin 2008/3 'the auditor's statement on the summary financial statement' issued by the Auditing Practices Board. Our report on the charity's full annual financial statements describes the basis of our audit opinion on those financial statements.

Opinion

In our opinion the summarised financial statements are consistent with the full financial statements and the trustees' report of Bromley Woman's Aid for the year ended 31 March 2011. We have not considered the effects of any events between the date on which we signed our report on the full annual financial statements 14 September 2011 and the date of this statement.

CHANTREY VELLACOTT DFK LLP

Chartered Accountants Statutory Auditor

LONDON

14 September 2011